



Ministry Of Health, Home Medical Care Standards

March

2015

الطب المنزلي

Home Medical

Section I Introduction

Section II: Patient-Centered Standards

- **Patient Safety Goals (PSG)**
 - Improve the accuracy of patient identification
 - Improve Effective Communication
 - Improve the Safety of using Medications
 - Reduce the Risk of Health Care–Associated Infections
 - Reduce the Risk of Patient Harm Resulting from Falls
 - The home health (medical) care department /unit identifies safety risks inherent in its patient population
- **Patient Access and Assessment (PAA)**
 - Access
 - Assessment
 - Clinical Laboratory Services
 - Service User Referral
 - Diagnostic Imaging Services
- **Patient Rights and Responsibilities (PRR)**
 - Patient's Rights
 - Patient's Responsibilities
 - Organ Donation
 - Research
 - Informed Consent
- **Patient Care and Continuity of Care (PCC)**
 - Care Delivery
 - Food and Nutrition Therapy
 - Pain Management
 - End-of-Life Care
 - Transfer of Patients care
- **Patient Medication Management (PMM)**
 - Management and Use
 - Preparation, Dispensing, and Storage
 - Administration
 - Monitoring
- **Patient and Family Education (PFE)**

Section III: Health Care Home health (medical) care department /unit Management Standards

- **Improvement in Quality and Patient Safety (IQS)**
 - Leadership and Planning

- Design of Clinical and Managerial Processes
- Measure Selection and Data Collection
- Validation and Analysis of Measurement Data
- Gaining and Sustaining Improvement
- **Infection Prevention and Control (IPC)**
 - Leadership and Planning
 - Focus of the Program
 - Barrier Techniques and Hand Hygiene
 - Education About the Program
- **Management and Safety of the Environment (MSE)**
 - Planning and Direction
 - Fire Prevention and Safety
 - Utility Systems
 - Hazardous Materials
 - Medical Equipment
- **Staff Qualifications and Education (SQE)**
 - Planning
 - Orientation and Education
 - Medical Staff
 - Determining Medical Staff Membership
 - The Assignment of Clinical Privileges
 - Ongoing Monitoring and Evaluation of Medical Staff Members
 - Nursing Staff
 - Other Health Care Practitioners
- **Governance and Leadership (GAL)**
 - Governance of the Home health (medical) care department /unit
 - Leadership of the Home health (medical) care department /unit
 - Direction of Services
 - Home health (medical) care department /unit Ethics
 - Culture of Safety
- **Communication and Information Management (CIM)**
 - Communication with the Community
 - Communication with Patients and Families
 - Communication Between Professionals Within and Outside the Home health (medical) care department /unit
 - Leadership and Planning
 - Patient Record
 - Aggregate Data and Information

- **Section V : References**